

Demo PDF file. This file includes questions: 10 from 34. Full version of file looks the same as demo, but full version includes all questions. You may download file with all questions by link on bottom of this page

TLC rules and regulations 1

1. What are your duties as a driver of a WAV TLC vehicle?

- 1. To ensure the wheelchair-using passenger is not hungry
- 2. To secure the wheelchair using passenger's packages and parcels in the vehicle
- 3. To accept and provide transportation for the wheelchair-using passengers service animal and as many companions as can be legally seated in a the vehicle
- **4. Both 2 & 3**

Note:

Taxicab and WAV vehicle drivers must always ensure the safety of all disabled passengers, their assistants, and service animals.

2. A taxicab or SHL driver picking up a street hailing passenger must take the passenger to the following destinations:

- 1. Buffalo, NY
- 2. Jersey City, NJ
- 3. Smithtown, Long Island
- **4. Valley Stream, Long Island**

Note:

Taxicabs and SHL vehicles are only required to take passengers to the 5 Boroughs of NYC, Nassau County, Long Island, and Newark airport. After 8hrs of their shift they are only required to take street hail passengers to the 5 Boroughs of NYC.

3. Rate 4 is used for:

- 1. Newark Airport trips
- 2. JFK trips
- **3. Trips to Nassau or Westchester Counties**
- 4. Trips within NYC

Note:

Rate #4 is for Out-of-city limit fares to Westchester and Nassau Counties

4. A TLC officer observes a Black Car driver pick up a street hailing passenger in Times Square, which of the following is true?

- **1. The driver will be fined for the 1st violation \$2000, \$4000 for the 2nd violation, and \$10,000 and the revocation of their license for the 3rd violation. Because the pickup occurred in the Hail Exclusionary Zone (In Manhattan below East 96th Street and West 110th Street)**
- 2. This is not a violation of TLC rules
- 3. If the TLC officer asks the driver to show his TLC Drivers License the driver does not have to show his TLC Drivers License
- 4. This is not a violation of TLC rules if the passengers destination is in New Jersey

Note:

FHV drivers must have all "passenger pickups" coordinated through prearrangement with a base/app regardless of the location.

5. A passenger hails a Street Hail Livery (SHL) at 5:00 p.m. on Wednesday in Washington Heights and asks the driver to take her to JFK Airport. How should the fare be calculated?

- **1. \$70 plus \$5 plus tax and toll**
- 2. \$52 plus tax and toll
- 3. The driver and passenger should agree on a price before beginning the trip
- 4. None of the above

Note:

Fares were increased at the end of 2022. To and From JFK airport to any location in Manhattan (Rate #2) is a flat rate (the meter is not calculating time and distance), of \$70 plus any necessary tolls and .50-cent MTA Tax and 1.00-dollar Improvement surcharge, and a \$5 rush hour surcharge (4 p.m. to 8 p.m. mon - fri, excluding holidays).

6. What is the penalty for a driver found guilty of overcharging a passenger \$10 or more?

- 1. 1000
- 2. Up to 30 days suspension
- 3. 500
- **4. Revocation of TLC License**

Note:

TLC drivers Overcharging a passenger \$10 or more will have their TLC License revoked

7. Where are Street Hail Liveries (SHL) allowed to pick up passengers by prearrangement?

- 1. Co-op City
- 2. Inwood
- 3. All NYC airports
- **4. All of the above**

Note:

SHL or a.k.a Boro/Green Taxi are able to pick up street hail passengers, in Brooklyn, Queens, Bronx, Staten Island and Northern Manhattan (North of W. 110th st, and North of East 96th st.). And can pickup passengers at Laguardia Airport and Kennedy Airport only by prearrangement.

8. You may pick up passengers in all of the following zones, except where the zone is posted:

- 1. No Standing
- 2. No Loitering
- 3. No Parking
- **4. No Stopping**

Note:

There are no "pick-up" or "drop-off" of passengers in No Stopping zones.

9. Speaking on a cellular telephone with a FHV base is NOT a violation of TLC rules if:

- 1. The driver sends text messages to the base
- 2. The communication is about a Dispatch
- 3. The driver uses a two-way radio or cellular telephone mounted inside the vehicle
- **4. All of the above**

Note:

The 4 exceptions to the cell phone rules are: Mounted: Device is mounted in a fixed position and is not hand held, Dispatch: the communication is about a dispatch. View: The mounted device does not impede/obstruct the view of the meter or road. One-Touch: The communication occurs using either voice or preprogrammed keys.

10. Drivers completing accessible dispatch trips in accessible taxicabs must notify the dispatcher of which of the following?

- 1. Whether the passenger is in a wheelchair passenger
- 2. The driver's arrival and trip completion time
- 3. Whether any passengers were picked up
- **4. All of the above**

Note:

WAV drivers must inform accessible dispatch: If the passenger is in a wheelchair, the disabled passengers pickup time, and if they did or did not pickup a disabled passenger.
